HIGH COURT OF MADHYA PRADESH: JABALPUR
SHORT NOTICE INVITING TENDER
(SECOND CALL)

Tenders are invited by the High Court of Madhya Pradesh for the purchase of *"Firewall"* at High Court of Madhya Pradesh. The last date of online tender submission is **29th March, 2022 before 06:00 P.M (mandatory).** The sealed tender complete in all respect addressed to **"Registrar General, High Court of Madhya Pradesh, Jabalpur"** must be submitted before **05:00 P.M on 30th March, 2022.** The technical bids of the tenders shall be opened on **31st March, 2022 at 11:00 A.M.** The detailed tender document is available in the official website of the High Court of Madhya Pradesh **www.mphc.gov.in** and Government e-procurement portal **www.mptenders.gov.in**.

Sd/-

REGISTRAR GENERAL

HIGH COURT OF MADHYA PRADESH: JABALPUR

TENDER DOCUMENT FOR THE PURCHASE OF FIREWALL

(SECOND CALL)

No: Reg(IT)(SA)/2022/290 **Date: 08-03-2022**

INVITATION OF THE BID

SCOPE OF THE WORK:-

The Registrar General, On behalf of High Court of Madhya Pradesh, Jabalpur invites sealed bids for the purchase of Firewall with high availability as per the specifications at **Chapter-3** from the reputed manufactures (OEM) or their authorized dealers or service providers.

DETAILS OF THE BID:-

S.No.	Particulars	Date and Time
(i)	Last date and time of receipt of online bid.	29th March, 2022 latest by 06:00 P.M. *(Mandatory)*
(ii)	Last date and time of submission of technical bid in hardcopy.	30th March, 2022 latest by 05:00 P.M. *(Mandatory)*
(iii)	Date and time of opening of technical bids.	31st March, 2022 at 11:00 A.M.
(iv)	Date and time of opening of financial bids.	Inform later to all the qualified bidders after evaluation of technical bids.
(v)	Place of submitting the bids	Inward Section, High Court of M.P., Jabalpur (M.P.)

BIDDING PROCEDURE:-

The prescribed tender document consisting of (i) Technical Bid along with online Earnest Money Deposit of Rs.25,000/- (Rupees Twenty Five Thousand only) and online tender fees of Rs.1,000/- (Rupees One Thousand) in a single envelope, super-scribing *"Bid for supply of Firewall for the High Court of Madhya Pradesh"* addressed to "**Registrar General, High Court of M.P., Jabalpur.**

The proposal should be submitted along with **online application fee of Rs.1,000/- (Rupees One Thousand only)** and **Earnest Money Deposit (EMD) of Rs.25,000/- (Rupees Twenty Five Thousand only)** in the form of **online mode** through e-procurement tender portal www.mptenders.gov.in valid for the period of 6 month in favour of "*Registrar General, High Court of Madhya Pradesh, Jabalpur*". The Bid submitted without EMD and/or the application fee shall be summarily rejected. The earnest money will be returned to all the unsuccessful Tenderer after finalization of the Tender. No interest shall be paid on the Earnest Money Deposit for delay in return for any reason, whatsoever may be.

Address for communication:-

The Registrar General,

High Court of Madhya Pradesh, Jabalpur (M.P.)

Email: regithcjbp@mp.gov.in ; mphc@nic.in

Phone: 0761-2623358

Authorized signature of the Tenderer with seal

Note:-

1. **Offers received by Fax/Telex/email will be rejected.**
2. **Incomplete offers are liable to be rejected.**
3. **The High Court of M.P., Jabalpur will have full right to accept or reject any or all bids in part or full, at its absolute discretion without assigning any reason, whatsoever or any notice.**

CHAPTER-1
Instructions to Bidders

1. The Tender document will form an integral part of the Contract for the supply of Firewall.

2. The tender document is to be directly downloaded from the website www.mphc.gov.in or Government tender portal www.mptenders.gov.in No editing, addition/deletion of the matter is permitted, if such action is observed at any stage, such tenders are liable for outright rejection and **suitable legal action will be taken against the bidder.**

3. Only enclosed formats as provided in original should be used. **All sheets need to be submitted after affixing seal of the Company and signature of the authorized signatory.** Additional sheets, duly authenticated, may be attached to elucidated specifications or clarify the specific issues.

4. The prescribed tender document consisting of (i) Technical Bid along with copy of online EMD and online tender fees sealed in a single envelope super-scribing "***Bid for supply of Firewall for the High Court of Madhya Pradesh"*** is to be submitted to the High Court of Madhya Pradesh, Jabalpur before due date and time mentioned in the tender.

5. Tender document should be signed and stamped by the bidder on each page accepting the terms and conditions of the tender.

6. The proposal should be submitted along with **online application fees of Rs.1,000/- (Rupees One Thousand only)** and **Earnest Money Deposit (EMD) of Rs.25,000/- (Rupees Twenty Five Thousand only)** in the form of **online mode** through e-procurement tender portal www.mptenders.gov.in valid for the period of 6 month in favour of "***Registrar General, High Court of Madhya Pradesh, Jabalpur***".

7. The Registrar General, High Court of M.P. reserves the right to forfeit the EMD amount on non-acceptance/non-compliance of offer in full or part or if it is found that tenderer has misrepresented in any way.

8. **"Next Generation Firewall"** can be supplied by the

manufacturer directly or through their authorized resellers / partners /dealers. However, **the authorization letter** from the manufacturer/parent company is to be enclosed along with the bid document for the supply of Firewall.

9. The bidder shall quote the *(online-BOQ)* prices of items including all taxes, levies or other transportation charges. No price revision/alternative will be allowed after the receipt of the Bid.

10. Any conditions/terms given in the bid by bidder shall not be binding on the High Court of M.P., Jabalpur. All the terms and conditions for the supply, delivery, payment, warranty, penalty, etc. will be as given herein and no change in any term or condition by the vendors will be acceptable.

11. Canvassing in any form will be viewed seriously and if any Tenderer is found to be resorting to such practice, the Tender of such firm will be rejected.

12. The bidder should quote only for the specific reputed **brands/models** giving details of specifications etc.

13. The cost quoted should include the cost of software (if any) media, installation etc. at onsite.

14. Against bidders compliance column in technical specifications, only **Yes/No,** as the case may be, should be mentioned.

15. All columns of this bid should be filled. Any additional information should be enclosed separately and referred to in the relevant column of the bid form. **All relevant product literature / catalogues is to be enclosed along with the bid** .

16. Alterations, if any, in the tender document should be attested properly duly signed by the authorized signatory after affixing seal by the vendor, failing which the tender may be rejected.

CHAPTER-2
CONDITIONS OF CONTRACT

1. Tenderer should have at **least three years of experience** in the sales, service and support of Firewall or equivalent security devices.

2. Tenderer should have average annual turnover of minimum Rupees Twenty Five Lakh during last three years in the sales, service and support of Computer Hardware items.

3. Firewall as per the specifications need to be delivered and installed at **High Court of Madhya Pradesh, Bench at Gwalior & Indore.**

4. Tenderer should enclose the copies of valid registration of **GST**, **PAN No. , GST return and ITR return.**

5. The Firewall should be of reputed make and should conform to the standard (s) as mentioned in **Chapter-3**. Documentary proof of the same should be attached along with the tender document.

6. Delivery and installation period: **Maximum six weeks** from the date of receiving the Purchase Order. The installation report should be signed by the Engineer of the Firm jointly with authorized technical staff of the High Court of M.P.

7. Successful Tenderer will have to furnish the Contract Form and unconditional Bank Guarantee valid for the period of Five years to the High Court of M.P., Jabalpur within 15 working days from the date of issue of Purchase Order, failing which the purchase order shall stand cancelled and EMD shall be forfeited.

8. Successful Tenderer will have to adhere to the **delivery schedule** strictly. The Registrar General, High Court of M.P., Jabalpur reserves the right to cancel the purchase order and forfeit the EMD, if purchase order is not executed within the stipulated time and to place the order with the next successive bidder.

9. **Payment terms**: 100% on successful delivery and installation.

10. The supplier's request for payment shall be made in writing accompanied by relevant document such as proper invoice, delivery challans and successful installation reports duly signed

by authorized official of the High Court.

11. **Warranty:-**

    (a)   The supplied item to be under **five years free onsite comprehensive warranty support service** from the date of installation.

    (b)   If Firewall remains down beyond 48 hours, the successful firm will be required to provide a stand-by of the same or higher configuration, failing which the High Court will arrange Firewall on rental basis at the rates decided by the Registrar General, High Court of M.P., Jabalpur, which shall be final and binding, and the cost thereof shall be adjusted against the Security Deposit/Bank Guarantee and any other due payment of the vendor.

    (c)   Warranty period begins from the date of satisfactory installation and commissioning of the Firewall.

    (d)   If Firewall remains down beyond 48 hours, penalty @ of Rs. 500/- (Rupees Five Hundred only) per day per instance shall be imposed on the vendor.

    (e)   The successful vendor shall visit the site at least once in a year to carryout preventive maintenance and fine-tune the performance of the Firewall. The vendor has to submit the Preventive Maintenance Report duly signed by the user at the end of each year during the Warranty Period. Failing which penalty would be charged from the Bank Guarantee or any other due payment.

12.   Security Deposit (SD) / performance Bank Guarantee (PBG): SD / PBG will be 3% of the **purchase order value**. The security deposit to be in the form of unconditional Bank Guarantee / FDR of Nationalized Bank/Scheduled Bank for the period of comprehensive warranty.

13.   The Registrar General, High Court of M.P., Jabalpur reserve the Right to accept or reject any offers without assigning any reason thereof, and to amend the terms and conditions before award of the contract.

14.   The vendor has to provide training on operation of Firewall to the end-users of the High Court.

15.   *Any disputes arising out of this tender shall be under the Jurisdiction of Court of Jabalpur only.*

CHAPTER-3

Technical Bid Details

Firewall Technical Specification

S. No.	Specifications	Compliance (Yes/No) to be filled by bidder	Remarks, if any
1	The Proposed solution should have presences in Gartner Magic Quadrant for Network Firewalls/ UTM recommended as per the latest report.		
2	The Proposed solution should have Internal/External 2 FA (Two-Factor Authentication) Hardware/software for minimum 500 User from day one.		
3	The Proposed solution should have a 64-bit hardware platform & based on Multi-Core Architecture with Optimization for excellent throughput for all your key processes.		
4	The Proposed solution should have option for visibility into encrypted traffic flows, support for TLS 1.3 without downgrading the performance.		
5	The Proposed solution should be having security functions like Firewall, VPN (IPsec Site to Site &SSL Client VPN), Gateway level antivirus, Category based web and application filtering, Intrusion prevention system, Traffic shaping, DoS/DDoS.		
6	The Proposed solution should support Local, Active Directory, LDAP Server, RADIUS, TACACS+ and Kerberos authentication methods.		
7	The Proposed solution should have Interfaces from day one, 8 x GbE copper, 2 x 10GB SFP+ fiber		
8	The Proposed solution should support at least 6 million concurrent connections & 120,000 new sessions per second.		
9	The Proposed solution should support minimum throughput Firewall 25 Gbps, IPS 5 Gbps, Threat Protection 1 Gbps, IPsec VPN 2 Gbps.		
10	The Proposed solution should provide filtering capability that includes parameters like source addresses, destination addresses, source and		

	destination port numbers, protocol type.		
11	The Proposed solution should be able to filter traffic even if the packets are fragmented & SSL inspection over HTTPS.		
12	The Proposed solution should log the contain information about the firewall policy rule that triggered the log.		
13	The Proposed solution should provide at a minimum basic statistic about the health of the firewall and the amount of traffic traversing the firewall.		
14	The Proposed solution should support to log (in detail) all connections which are blocked or pass through the firewall.		
15	The Proposed solution should support to generate performance statistics on real-time basis & application-based and user-based logs.		
16	The Proposed solution should support flexibility to create network, user, Web and app-based traffic shaping (QoS) policy & Blacklist and White listing based on IPs and URLs.		
17	The Proposed solution should support block attacks such as DoS- SYN, IP/ICMP/TCP/UDP related attacks.		
18	The Proposed solution should support IPS deep packet inspection engine with minimum 5000+ Signatures database.		
19	The Proposed solution should support block attacks such as DNS cache poisoning, FTP bounce, improper commands.		
20	The Proposed solution should support Pattern-based spyware blocking at the gateway & Zero-Day Protection.		
21	Firewall should have feature to identify, allow, block or limit usage of applications beyond ports and protocols.		
22	The Proposed solution should provide protection against Block potentially unwanted Applications with minimum signature database of 3000+ Applications for Application Control.		
23	The Proposed solutions should have feature to set SD-WAN rules as policy routes and take precedence over other routes in the routing table		

24	The Proposed solutions should be able to provide real-time visibility into application traffic and performance in order to maintain session quality of mission-critical business apps		
25	The firewall should be hardware based, 1U/2U rack mounted, reliable, purpose-built security appliance with hardened operating system that eliminates the security risks associated with general-purpose operating system.		
26	The Proposed Solution should provide dynamic traffic steering with best quality based on Latency, Jitter, Packet loss		
27	The Proposed solution should quoted with five years subscription license for Firewall, SD-WAN, WAN Failover/Load sharing, Advanced Threat Protection (ATP), Intrusion Prevention System (IPS), Zero-Day Protection, Anti-malware, Web and App visibility control and protection, content filtering, botnet and geo-ip filtering, 24x7 support, security and software updates. License period will be counted after activation.		

STATEMENT OF DEVIATIONS FROM TECHNICAL SPECIFICATIONS

(Please submit separate sheet for each annexure)

Firewall system offered:- Make:_____

Model:_____

LINE ITEM	DESCRIPTION OF ITEM SPECIFICATION WHERE DEVIATING	DEVIATION IN THE OFFER	BRIEF REASON FOR THE DEVIATION

Note: Deviations on the lower side of technical specs will not be accepted.

                                        Signature of the Bidder
                                        Name
                                        Date
                                        Place

                                        Company Seal

Annexure-I

Techno-Commercial Bid

S.No.	Description	Indicate also page number where attached
1.	Name, address & telephone number of the agency/firm.	
2.	Name, designation, address & telephone number of authorized person.	
3.	Please specify as to whether Tenderer is sole Proprietor/Partnership Firm/Private or Limited Company.	
4.	Name, address & telephone number of Directors/Partners, Fax No., e-mail address.	
5.	Copy of PAN Card issued by Income Tax Department and **Copy of previous 3 Financial Year's Income Tax Return 2018-2019, 2019-2020, 2020-2021.**	
6.	GST Registration No. (please enclose copy) and GST return (please enclose copy)	
7	Original equipment Manufacturer (OEM) certificate / letter to sale the product	
8.	Experience details of 3 years in providing services in Central Government/State Government/Public Sector Undertakings/ Autonomous Bodies./ reputed private sector	
9.	Tenderer should have average annual turnover of minimum Rupees 25 Lakh during last three in the sales, service and support of Computer hardware items i.e. **2018-2019, 2019-2020, 2020-2021.**	
10.	Details of online Earnest Money Deposit: a) Amount: 25,000/- b) Online Reference No.: c) Date:	
11	Online Tender Fees Rs.1,000/-	
12	Product Brochure	

Declaration by the Bidder:

This is to certify that I/We before signing this tender have read and fully understood all the terms and conditions contained in the tender document and undertake myself/ourselves to strictly abide by them.

Signature of the Tenderer with Seal

ANNEXURE-II

BIDDER'S ANNUAL TURNOVER

_____(Location)
_____(Date)

From (Name & Address of the Statutory Auditor)

_____   To,

_____   The Registrar General,

_____   High Court of Madhya Pradesh,

_____   Jabalpur

Ref.: _____

Sir,

We hereby certify that the average annual turnover of M/s. _____ (name of the bidder) is not less than **Rs.25 Lakh (Rupees Twenty Five Lakh Only)** during the last three financial years.

Sl No.	Firm	2018-2019	2019-2020	2020-2021
		Amount	Amount	Amount
1.				

Yours Sincerely,

(Signature of Auditor)

Name of Auditor:

Seal:

CHAPTER – 4

Financial Bid (Price Schedule)

Prices should be quoted in Indian Rupees inclusive of all taxes, installation charges, freight, etc.

Price should be quoted with five years onsite comprehensive warranty and support.

Name of the Bidder:_____

Specify Make:_____   Model:_____

Item Description	Unit Price (Rs.)	GST in Rs.	Any Other Tax/ Duty (in Rs.) If applicable	No. of items	Cost of one Firewall (In Rupees) (all inclusive)	Total Cost (all inclusive)
1	2	3	4	5	6 (2+3+4)	7 =(5 * 6)
Next Generation Firewall as per specification mentioned in the tender.				02		

Name _____

Business address _____

_____

Tel. No. & Mobile No. _____
Email : _____

Date:

Note:-
1. ***The financial bid are to be submitted <u>only online</u> and no hard copy of financial bid to be submitted along with the tender.***
2. ***The number of item may increase depending upon the requirement of the High Court.***

CHAPTER-5

Draft Contract Form

This AGREEMENT made the _____ day of _____, **2022** between the _____(herein after called the Purchaser) and _____ (herein after called the supplier)_____(Address)

WHEREAS the Purchaser is desirous _____ (Brief description of goods) and has accepted a bid by the supplier for the supply of those goods and services for the sum of _____(Contract price in words and figures, herein after called the Contract Price)

Now this agreement witnesses as follows :

1. In this agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.

2. The following documents shall be deemed to form and be read and construed as part of this Agreement viz :

    (a) The bid forms (Technical and financial) and the Price Schedule submitted by the bidder.

    (b) The entire tender document.

    (c) The Purchaser's notification of award.

    (d) All correspondence in this Regard

3. In consideration of the payments to be made by the Purchaser to the Supplier as hereinafter mentioned, the supplier hereby covenants with the Purchaser to provide the goods and services and to remedy defects therein in conformity in all respects with the provisions of the Contract.

4. The Purchaser hereby covenants to pay the Supplier in consideration of the provisions of the goods and services and the remedying of defects therein, the Contract price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

Brief particulars of the goods and services which shall be supplied / provided by the Supplier are as under.

S. No.	Brief Description of goods and services	Quantity to be supplied	Unit Price	Total Price	Delivery Terms

In witness whereof the parties hereto have caused this Agreement to be executed.

For and on behalf of supplier

CHAPTER-6
6. Terms and Conditions for e-Tendering:-

1. For participation in e-tendering module, it is mandatory for prospective bidders to get registration on website **www.mptenders.gov.in.** Therefore, it is advised to all prospective bidders to get registration by making on line registration fees payment at the earliest.

2. Tender documents can be purchased *only online* on payment of tender fees and downloaded from website **www.mptenders.gov.in** by making online payment for the tender document fee.

3. Service and gateway charges shall be borne by the bidders.

4. Since the bidders are required to sign their bids online using class–III Digital Signature Certificate, they are advised to obtain the same at the earliest.

5. For further information regarding issue of Digital Signature Certificate, the bidders are requested to visit website www.mptenders.gov.in . Please note that it may take upto 7 to 10 working days for issue of Digital Signature Certificate. Department will not be responsible for delay in issue of Digital Signature Certificate.

6. If bidder is going first time for e-tendering, then it is obligatory on the part of bidder to fulfill all formalities such as registration, obtaining Digital Signature Certificate etc. well in advance.

7. Bidders are requested to visit our e-tendering website regularly for any clarification and / or due date extension.

8. Bidder must positively complete online e-tendering procedure at **www.mptenders.gov.in**

9. Department shall not be responsible in any way for delay /difficulties / inaccessibility of the downloading facility from the website for any reason whatever.

10. For any type of clarification bidders can / visit www.mptenders.gov.in. For any technical related queries please call at 24 x 7 Help Desk Number 0120-4001 002 ; 0120-4200 462 ; 0120-4001 005; 0120-6277 787 ; Technical - support-eproc@nic.in. Support timings: Monday to Saturday from 10:00 AM to 7:00 PM.

11. Interested bidders may attend the free training programme in Bhopal at their own cost. For further query please contact help desk.

12. The bidder who so ever is submitting the tender by his Digital Signature Certificate shall invariably upload the scanned copy of the authority letter as well as submit the copy of same in physical form with the offer of particular tender.

13. **The firms registered under NSIC and MSME (The vendor to be registered with both NSIC and MSME for claiming exemption of tender fees) are exempted for submission of tender fees only. But they have to submit valid EMD as per the tender requirement.**

C E R T I F I C A T E S

WE CERTIFY THAT:

1. We will not <u>LEAK / DISCLOSE</u> any information of High Court and District Court to any other institutions/organizations, bodies and also in the market on the rates less than the prices quoted by us to the High Court.

2. The rate of <u>TAXES / DUTIES</u> mentioned in the tender is in accordance with the provisions of the rules in all respects and the same is payable to the Authorities.

3. The Firewall offered shall be of the **best quality** strictly in accordance with the specifications and particulars as detailed in the tender.

4. The information furnished by us in the tender are true and correct to the best of our knowledge and belief.

5. We have read and understood the rules, regulations, terms and conditions of tender as applicable from time to time and agree to abide by them.

6. We will meet 100% Confidentiality and Integrity of the High Court and District Court Database and software.

Authorized Signatory

(Seal of the Company)